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## News Release

### ***Quikcard Solutions Inc. Announces Data Security Incident***

August 10, 2023

**Edmonton, Alberta** – Quikcard Solutions Inc. (Quikcard) announced today that an outside third party gained unauthorized access to a portion of Quikcard’s IT infrastructure, obtaining certain types of information relating to clients, cardholders, brokers, and health benefits providers of Quikcard’s health spending account plans. The impacted personal information includes cardholder names, addresses, and potentially personal banking information. Corporate information of certain clients, brokers and health services providers also appears to be impacted.

On July 26, Quikcard learned that certain data pertaining to health spending account plans it administers for its clients was implicated in a recent cybersecurity incident. Quikcard took immediate action to secure its network and data from further unauthorized access. Quikcard engaged leading cybersecurity experts to assist with containment, remediation, and to conduct a comprehensive forensic investigation into the nature and extent of the incident. Fortunately, Quikcard was able to recover the affected systems and data from backups with only minimal data loss.

“We take the security of information in our care very seriously. Unfortunately, even with the most stringent measures in place, these incidents are not always preventable. Quikcard would like to sincerely apologize to our valued clients, cardholders, brokers, and health providers and appreciates the worry this incident may cause. We’re in the process of reaching out through a variety of channels to those impacted,” said Lyle Best, the chairman of Quikcard Solutions Inc.

Only Quikcard cardholders who proactively provided their personal banking details to Quikcard could have had that information accessed. Quikcard has completed a detailed review of the affected data to determine who was impacted. Quikcard is in the process of notifying impacted individuals and organizations and providing them with important tips on how to further safeguard their information. Those whose personal financial data was impacted will be offered complimentary credit monitoring services.

Quikcard has launched a dedicated webpage on its website, [www.quikcard.com/cyberincident](http://www.quikcard.com/cyberincident), where those who may have been impacted can access for support and information. A call centre will also be in place on Monday, August 14 by 6:00 am MST, and the number and operating hours will be published on Quikcard’s website that morning. Quikcard encourages anyone who believes they may be affected to use these tools to determine if their data was impacted, and if so, what type of information specifically.

Quikcard has reported the incident to law enforcement and is in the process of reporting to appropriate privacy regulatory authorities. Further to that, as part of the comprehensive security review, Quikcard has also implemented enhanced safeguards to better prevent against an incident of this nature from occurring in future. The investigation into the incident remains ongoing, and further measures will be taken if deemed appropriate.

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**About Quikcard Solutions Inc.**

Since 2000, Quikcard Solutions Inc. has administered health spending account plans for small and medium sized businesses across Canada.

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